

Sharing Customer Data: Protecting the Customer, Serving the Customer

Presentation to Mid-Atlantic
Distributed Resources Initiative



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Addressing concerns about sharing of data



- Intentional
- Consensual
- Confidential
- Informed

Info provided by CSP:

- Location, EDC, EDC account #
- Business segment
- Load reduction method
- Load reduction capability
- Generator - type, fuel, vintage, nameplate MW, retrofit year, environmental permit status

Who sees it:

- PJM
- EDC
- LSE

Annual report by CSP to MDE - COMAR 26.11.36.04

- Name, address, contact info for each “participating facility”
- ID each "participating engine"
 - Rated capacity
 - Manufacturer/model
 - Installation date
 - Fuel
 - CPCN exemption
 - Dates, hours, output, economic/emergency
- Request Confidentiality

- For marketing - already publicly available
- To serve the customer - disclosure is consensual, intentional, confidential, informed
 - Customer's ability to manage load
 - Customer's willingness to curtail (price/quantity)
 - Customer's operational priorities, constraints

- Savings - especially with real-time based pricing
- Revenue share
- Improved retail supply contract

- Differentiate product offering - link supply-side and demand-side offerings for customer's benefit
- Grow revenue from existing customer base, through wholesale market participation
- Increase customer retention

- Satisfy mandates on efficiency and peak demand reduction
- Gain ability to defer capital investment in distribution system
- For EDC with generation, save operating costs and improve dispatch efficiency by including loads in SCED

THANK YOU!

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